

# Privacy Policy

DEPS Pty Ltd is committed to adopting the highest standards to safeguard our customers' personal information.

DEPS Pty Ltd, like other companies operating in Australia, is bound by the National Privacy Principles as set out in the Privacy Act 1988 (Cth) and the Privacy Amendment (Private Sector) Act 2000.

DEPS Pty Ltd collection, use and disclosure of personal information is set out below:

What Personal Information does DEPS Pty Ltd collect and why?

DEPS collects personal information about you in order to provide personalized wireless telecommunications, information services, sales and technical literature.

The personal information you provide to DEPS Pty Ltd will enhance the products and services that we offer you. The type of personal information we collect may include your name, address, email, telephone numbers, information on how you use our products and services

How DEPS Pty Ltd may use this Information

The personal information you provide us may be used for a number of purposes connected with our business operations, which include:

- \* processing your orders or applications;
- \* carrying out credit checking and scoring (unless we have agreed otherwise);
- \* providing you with products and/or services requested;
- \* billing you or administering your account;
- \* dealing with requests, enquiries or complaints and other customer care related activities;
- \* carrying out market and product analysis and marketing our products and services generally;
- \* contacting you about our special products and services;
- \* Carrying out any activity in connection with a legal, governmental or regulatory requirement on us or in connection with legal proceedings, crime or fraud prevention, detection or prosecution.

We will not use your information for purposes other than described above unless we have your consent or there are specified law enforcement or public health and safety reasons.

Sharing your Personal Information

DEPS Pty Ltd may disclose or receive personal information or documents about you to/from:

- \* credit providers or credit reporting agencies for the purposes permitted under the Privacy Act;
- \* law enforcement agencies to assist in the prevention of criminal activities;

Unless you consent, we will not disclose your personal information to third parties.

Security of your Personal Information

We will take reasonable steps to ensure that the personal information we collect, use or disclose is accurate, complete, up-to-date and stored in a secure environment protected from unauthorized access.

How to contact us

If you have any queries or concerns, please contact our office by phoning +61 (0)3 5941 2600